

Vision Resources

At Avēsis, we strive to give you the simplicity you seek when using your benefits and signing up online to manage them. Here, we show you exactly what you'll need to get started.

Using Your Benefits

1. Select a provider from our Provider Directory at www.avesis.com. Search by provider type, name, zip code, location, mile radius, and more, then further narrow your search to include other preferences.
2. Call to schedule an appointment, identifying yourself as an Avēsis member; confirm the provider accepts Avēsis. No ID cards are necessary to receive services.
3. At your visit, pay any copays and non-covered expenses.

That's it! It really is as easy as 1-2-3.

Signing Up Online

1. Visit www.avesis.com and click Members from the top navigation.
2. Click Sign Up to register your account. You'll be required to enter your first and last names, date of birth, mobile phone number, and email address.
3. Create a username and password that conforms with the password requirements.
4. Click Submit & Get Started.

Once you're registered, you'll get a confirmation message that your registration was successful. Log in and use the dashboard to search for providers; check eligibility; view vision benefits, claim status, and forms and documents; print an ID card; get messages; and edit your profile.

Learn more about sight through our FAQs, glossary, and vital vision facts.

Need Assistance?

Our Customer Care Center can be reached at 800-828-9341, Monday through Friday, 7:00 a.m. to 8:00 p.m. EST.

Member Technology

Using and managing your healthcare benefits should fill you with a sense of wellbeing. Avēsis makes it easy with our Member Portal. The first step is signing up. Visit www.avesis.com, and click Members. The only thing you'll need is information you already know, like your name and date of birth. Once you're registered, you'll have the secure access you seek to everything you need for clear vision!

Print ID Cards

Didn't get one in the mail yet? Need an extra? Lost your card? Print a replacement easily right from our portal. But remember: you never need to show your ID to receive benefits.

See Claims Status

If you've submitted a claim for an out-of-network service, you can see its progress here. You can also check to see whether Avēsis has paid your vision care provider.

View Benefit Summaries

See the full range of benefits—from eye exams to LASIK—of your plan for you and all non-adult members covered under your plan.

Check Eligibility

Wonder when you can get that pair of frames you've been longing for? See when you had service last and when you'll be eligible again!

Search for Providers

Find your most convenient provider from among the tens of thousands who participate with us. Search by mile radius, provider name, city and state, and more.

Nominate Providers

Don't see your eye doctor on our list? Nominate one using a handy form on our website. Give us as much information as you can, and we'll do the rest!

Learn More

Good ocular health begins with you. Learn more about sight through our FAQs, glossary and vital vision facts.

Need Assistance?

Our Customer Care Center can be reached at 855-214-6777, Monday through Friday, 7:00 a.m. to 8:00 p.m. EST.